

Let us show you how ...

Provider Quick Reference Job Aids

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

[Aetna.com](https://www.aetna.com)

©2024 Aetna Inc
3950000-01-05 (9/24)



Table of contents

Know your networks (Commercial) 3

Know your networks (Medicare) 6



Know your networks

Follow these 5 simple steps to view the networks you participate in

Step 1. Go to the [Provider Referral Directory](#) on our website.

Note: If you are not automatically directed to the Provider Referral Directory, go to [Aetna.com](#). From the Explore Aetna sites dropdown menu, select “Providers.” Then, scroll down to the “More helpful resources” section to access the search tool.

More helpful resources

General	Medicare	Pharmacy	Compliance
Provider Onboarding Center >	Find Aetna Medicare providers >	Search formulary and clinical policy bulletins >	Find regulations by state >
Update your provider data >	Medicare compliance requirements and training >	Pharmacy address updates >	Federal No Surprises Act >
Provider referral directory >	Validate your NPPES data (PDF)		Transparency in coverage >
Individual & family plans (ACA) >			

Step 2. Enter your office’s zip code.

Aetna
Provider Referral Directory

Start your Search here

Enter a 5-digit zip code, city, state, or county

06156 (Hartford, CT)

Look within

0 Miles

0 Miles 100 Miles

Search

Step 3. Select "Skip plan selection."

Select a Plan to find providers in 06156 (Hartford, CT) [Change location »](#)

If you are an Aetna member, you may find your plan name on your member [ID Card](#) or in your [Enrollment Documents](#)

[Skip plan selection »](#)

Why is choosing a plan so important?

- Pay less if you use a provider that accepts the plan
- Find the highest level of coverage from a provider under the plan
- Confirm doctors are accepting the plan

Select a Plan

Enter plan name to narrow list below, e.g. Managed Choice

[Show all plans \(including those not in my area\)](#)

Aetna Whole Health Plans

- (CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Choice POS II
- (CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Choice POS II - Two Tier
- (CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Open Access Aetna Select
- (CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Open Access Aetna Select - Two Tier
- (CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Open Access Managed Choice
- (CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Open Access Managed Choice - Two Tier
- (CT) Aetna Whole Health(SM) - Value Care Alliance and Trinity Health Of New England - Open Access Elect Choice
- (CT) Aetna Whole Health(SM) - Value Care Alliance and Trinity Health Of New England - Open Access Elect Choice- Two Tier

[Skip plan selection »](#)

Step 4. Enter your name in the search field.

Provider Referral Directory

No plan chosen | [Choose a Plan »](#)

What do you want to search for near 06156 (Hartford, CT)? [Change location »](#)

Eg: John Wright, Primary Care Physician, Dermatologists, Periodontists

OR

Find what you need by category

Medical Doctors & Specialists > <p>Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others</p>	Hospitals & Facilities > <p>Hospitals, physical therapy centers, nursing facilities, dialysis centers, others</p>	Urgent Care > <p>A type of facility focused on the delivery of urgent care outside of an emergency room</p>	Walk-In Clinics > <p>A facility that accepts patients on a walk-in basis and with no appointment required</p>	Behavioral Health > <p>Counseling, EAP, mental health facilities, substance abuse treatment, psychiatrists, others</p>
--	---	---	---	--

Step 5. Select “See Accepted Plans.”

Note: The results of your search will be specific to the provider and location listed in the red box.

In network search results for near 06156 (Hartford, CT)
See Important Notice About Participating Providers [below](#)

In Network List View Map View Filter & Sort Print

Provider/Facility Information	Distance	Plan Information	Ratings
Jane Doe, MD >> NPI ID: Provider ID #: Specialties: Report Incorrect Information >>		See Accepted Plans ←	★★★★☆ 10 rating(s) >>

Here’s an example of how your Plan participation status will display on your screen.

Note: To verify your tier level participation details for a specific plan, please select a plan in Step 3.

Plan & Network Information

Always contact provider's office to confirm office status, whether they accept new patients or not.

Plans in your location accepted by this Provider

Plan	Network Status
Aetna Whole Health Plans	
(CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Choice POS II - Two Tier	In Network
(CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Open Access Aetna Select - Two Tier	In Network
(CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Open Access Managed Choice - Two Tier	In Network
(CT) Aetna Whole Health(SM) - Value Care Alliance and Trinity Health Of New England - Open Access Elect Choice - Two Tier	In Network
Aetna Standard Plans	
Aetna Affordable Health Choices® limited benefits insurance plan (SRC only)	In Network
Aetna Select™	In Network
Aetna Voluntary Plans	In Network
HMO	In Network
Managed Choice® POS	In Network
Open Choice® PPO	In Network
QPOS®	In Network
Aetna Open Access Plans	
Aetna Choice® POS II (Open Access)	In Network
Aetna Health Network Only™ (Open Access)	In Network
Aetna Health Network Option™ (Open Access)	In Network
Aetna Select™ (Open Access)	In Network
Elect Choice® EPO (Open Access)	In Network
Managed Choice® POS (Open Access)	In Network
North Carolina State Health Plan - Effective 2025	In Network

Know your networks

Follow these 5 simple steps to view the Medicare networks you participate in

Step 1. Go to the [Medicare Provider Referral Directory](#) on our website.

Note: If you are not automatically directed to the Medicare Provider Referral Directory, go to [Aetna.com](#). From the Explore Aetna sites dropdown menu select “Providers.” Then, scroll down to the More helpful resources section and select “Find Aetna Medicare providers.”

More helpful resources

General	Medicare	Pharmacy	Compliance
Provider Onboarding Center >	Find Aetna Medicare providers >	Search formulary and clinical policy bulletins >	Find regulations by state >
Update your provider data >	Medicare compliance requirements and training >	Pharmacy address updates >	Federal No Surprises Act >
Provider referral directory >	Validate your NPPES data (PDF)		Transparency in coverage >
Individual & family plans (ACA) >			

Step 2. Enter your zip code and county. Then, select the year, followed by “Individual plan” and hit “See Plans.”

English

Find Plans & Providers

Preview Your Medicare Plan Options

Enter your home location and plan details to see your plan options. We'll then show you providers for the plan you select. You'll pay less if you use a provider that accepts your plan.

Permanent Home ZIP Code

County

Choose an option

- 2024
- 2025

Individual plan

Employer or group-sponsored retiree plan

Step 3. Select "View Care Options."

Select a Plan

9 Medicare plans [Edit Search Details](#)

for 06156, Hartford County, Individual plan, 2024 plan year

Select a plan to view your care options.

Skip Plan Selection

No plan selected

Ready to enroll?

If you're ready to enroll in an individual plan, skip this preview and start shopping for plans. To enroll in an employer plan,

Your Plan Selection

View all providers without selecting a medical plan

[View Care Options](#)

Step 4. Enter your name in the search field and then select it from the list that displays.

What are you looking for today?

Search for a name, specialty, procedure or medication Location (ZIP Code, City, County or State)

Popular Searches

[Primary Care Physicians](#) [Dermatologists](#) [OB-GYNs](#) [Chiropractors](#)

Your Plan Selection

No Plan Selected [Edit Plan Selection](#)

Step 5. Scroll down the page to view your provider profile and your plan and network information.
Note: The results of your search will be specific to the provider and location listed in the red box.

DJ Doe, Jane, MD
Internal Medicine
★★★★★ (1 review)

WHEELCHAIR ACCESSIBLE **ACCEPTS MEDICAID**

123 Example St.
Anywhere, CT 06156

(888) 632-3862

[Report Incorrect Provider Info](#)

Provider ID: | Primary Care ID: | NPI ID:

[Show 1 more location](#) +

Here's an example of how your Plan participation status will display on your screen.

Plans in Your Coverage Area

9 Medicare plans include this provider as in-network. Some plans may allow you to visit out-of-network providers, but your costs will typically be higher.

Expand a plan for more details.

Aetna Medicare Eagle Plan (PPO) H5521-350	▼
Office Status: Accepting New Patients	
Aetna Medicare Assure Plan (HMO-POS D-SNP) H5793-020	▼
Office Status: Accepting New Patients	
Aetna Medicare Assure Plus Plan (HMO-POS D-SNP) H5793-017	▼
Office Status: Accepting New Patients	
Aetna Medicare Elite Plan (HMO-POS) H5793-010	▼
Office Status: Accepting New Patients	
Aetna Medicare Value Plan (HMO-POS) H5793-001	▼
Office Status: Accepting New Patients	
Aetna Medicare Discover Plan (PPO) H5521-446	▼
Office Status: Accepting New Patients	
Aetna Medicare Elite Plan (PPO) H5521-157	▼
Office Status: Accepting New Patients	
Aetna Medicare Essential Elite Plan (PPO) H5521-352	▼
Office Status: Accepting New Patients	
Aetna Medicare Explorer Premier Plan (PPO) H5521-013	▼
Office Status: Accepting New Patients	