



# Institutes of Quality<sup>®</sup> – Advancing Quality Autism Care

As a member, you have access to behavioral health provider groups who specialize in Applied Behavioral Analysis (ABA) for the treatment of Autism spectrum disorders.

Our Institutes of Quality<sup>®</sup> (IOQ) designation is for providers that offer high quality, specialized clinical services for certain health conditions. These providers earn this designation based on quality in care, commitment to continuous improvement, and meeting certain standards of quality and cost efficiencies.

To become IOQ designated, facilities and provider groups must meet strict criteria. The criteria includes:

- Offering timely access to care
- Meeting medical necessity criteria
- Measuring treatment progress and outcomes using evidence-based tools
- Maintaining accreditation from a recognized agency
- Involving caregivers, family, and significant others in the treatment decisions
- Coordinating care with medical and/or behavioral health practitioners

The following is a list of Institutes of Quality (IOQ) for Applied Behavioral Analysis (ABA), available to our members depending on which state they live in:

- ACES <https://www.acesaba.com/aces-aetna/> offers services in more than 50 cities, serving thousands of clients in Arizona, California, Colorado, Hawaii, North Carolina, Oklahoma, Texas, Utah, and Washington. ACES is the first provider group to be named an Applied Behavioral Analysis (ABA) Institute of Quality (IOQ). To learn more information and to schedule your appointment, call (844) 230-2624 or go to their website.

Your plan may require authorization.

You may need prior authorization – or pre-approval – for these services. That means you or your doctor must submit information for our review prior to receiving services. Please refer to your plan documents for more information.

Not all Institutes of Quality services are covered by all health plans. Please log in or register now at [https://www.aetna.com/dsepublic/#/contentPage?page=providerSearchLanding&site\\_id=dse](https://www.aetna.com/dsepublic/#/contentPage?page=providerSearchLanding&site_id=dse) to find out if a facility is a network provider in your plan.

Some of the Institutes of Quality may not have doctors who contract with Aetna, which means you may have to pay extra if you use those centers. Call the number on your ID card to find out more.

## Arizona

### ACES Avondale

10320 W. McDowell Road  
Suite K-1136  
Avondale, AZ 85281  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Chandler

In-home and Telehealth  
Services Available  
Chandler, AZ 85221  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Phoenix

In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

## California

### ACES Azusa

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Bakersfield

**NPI: 1467520452**  
1405 Commercial Way  
Suite 120  
Bakersfield, CA 93309  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Baldwin Park

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Brentwood

**NPI: 1467520452**  
1191 Central Blvd  
Suite A1  
Brentwood, CA 94513  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Carlsbad

**NPI: 1467520452**  
2928 Jefferson Street  
Suite 100  
Carlsbad, CA 92008  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Cerritos

**NPI: 1467520452**  
12604 Hiddencreek Way  
Unit C  
Cerritos, CA 90703  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Chula Vista

**NPI: 1467520452**  
310 3rd Ave  
Suite B8  
Chula Vista, CA 91910  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES City of Industry

**NPI: 1467520452**  
17462 Colima Road  
Suite 100A  
Rowland Heights, CA 91748  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Concord

**NPI: 1467520452**  
1855 2nd St  
Suite B  
Concord, CA 94519  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Corona

**NPI: 1467520452**  
1295 Corona Pointe Court  
Suite 102  
Corona, CA 92879  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Culver City

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Escondido

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Fairfield

**NPI: 1467520452**  
801 Jefferson St.  
Suite 3  
Fairfield, CA 94533  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Fresno

**NPI: 1467520452**  
530 East Herndon Avenue  
Suite 105  
Fresno, CA 93720  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Garden Grove

**NPI: 1467520452**  
12465 Lewis Street  
Suite 102  
Garden Grove, CA 92840  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Irvine South

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Irvine

**NPI: 1467520452**  
16782 Von Karman Avenue  
Suite 11  
Irvine, CA 92606  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Long Beach

**NPI: 1467520452**  
3431 Cherry Avenue  
Long Beach, CA 90807  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Modesto

**NPI: 1467520452**  
1101 Standiford Ave  
Suite A1  
Modesto, CA 95350  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Mountain View

**NPI: 1467520452**  
1134 W El Camino Real  
Suite 110  
Mountain View, CA 94040  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Newark

**NPI: 1467520452**  
39899 Balentine Drive  
Suite 110  
Newark, CA 94560  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Ontario

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Otay Ranch

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Pasadena

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Petaluma

**NPI: 1467520452**  
1425 N McDowell Blvd.  
Suite 206  
Petaluma, CA 94954  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Phillips Ranch

**NPI: 1467520452**  
21 Rancho Camino Drive  
STE 105  
Pomona, CA 91766  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Rancho Bernardo

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Riverside

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Sacramento

**NPI: 1467520452**  
3604 Fair Oaks Blvd  
#200  
Sacramento, CA 95864  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES San Bernardino

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES San Bruno

**NPI: 1467520452**  
901 Sneath Lane  
Suite 105  
San Bruno, CA 94066  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES San Diego

**NPI: 1467520452**  
5333 Mission Center Road  
Suite 110  
San Diego, CA 92108  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES San Jose

**NPI: 1467520452**  
1887 Monterey Road  
Suite 225  
San Jose, CA 95112  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Santa Clarita

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Santa Rosa

**NPI: 1467520452**  
1160 North Dutton Avenue  
Suite 140  
Santa Rosa, CA 95401  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Stockton

**NPI: 1467520452**  
2453 Grand Canal Blvd.  
Suite A  
Stockton, CA 95207  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Temecula Valley

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Torrance

**NPI: 1467520452**  
23740 Hawthorne Blvd.  
Suite 104  
Torrance, CA 90505  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Tracy

**NPI: 1467520452**  
2850 N. Tracy Blvd.  
Suite 202  
Tracy, CA 95376  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Van Nuys

**NPI: 1467520452**  
16360 Roscoe Blvd.  
Suite 100  
Van Nuys, CA 91406  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Whittier

**NPI: 1467520452**  
In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

## Colorado

### ACES Centennial

In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Colorado Springs

1330 Quail Lake Loop  
Suite 120  
Colorado Springs, CO 80906  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Denver

In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

## Hawaii

### ACES Aiea

98-939 Moanalua  
Building 3  
Aiea, HI 96701  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES Waikale

94-849 Lumina Street  
Suite 201  
Waipahu, HI 96797  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

## North Carolina

### ACES Greenville

In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

### ACES New Bern

In-home and Telehealth  
Services Available  
[\(844\) 230-2624](tel:(844)230-2624)  
(TTY: 711)

**ACES Raleigh**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**Oklahoma**

**ACES Bartlesville**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Bixby**

7810 East 108th Street South  
 Tulsa, OK 74133  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Norman**

1018 24th Ave. NW  
 Suite 110  
 Norman, OK 73069  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Oklahoma City**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Owasso**

9500 N 129th E Ave  
 Suite 114  
 Owasso, OK 74136  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Tulsa**

7306 S Yale Ave  
 Tulsa, OK 74136  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**Texas**

**ACES Alamo Ranch**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Austin**

1101 W 40th St.  
 Suite 102  
 Austin, TX 78756  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Dallas**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES El Paso**

725 South Mesa Hills Drive  
 Building 3  
 El Paso, TX 79912  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Ft. Worth**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Killeen**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Round Rock**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES San Antonio**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES The Woodlands**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**Utah**

**ACES Salt Lake City**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**Washington**

**ACES Auburn**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Lakewood**

10015 Lakewood Dr SW  
 Suite A  
 Lakewood, WA 98499  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Lynnwood**

In-home and Telehealth Services Available  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

**ACES Seattle**

914 140th Ave NE  
 Suite 201  
 Bellevue, WA 98005  
[\(844\) 230-2624](tel:8442302624)  
 (TTY: [711](tel:711))

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