



We're taking steps to help you measure and address social risks in your patients.

To assist in addressing social risks in your patient population, we are developing the following:

- Enhancements to the periodic reports you receive through your Medicare Advantage collaboration with Aetna®.
- Expansion of patient assessment form data collection to include social determinants of health (SDoH)
- Sharing Aetna programs aligned to address SDoH

Reporting enhancements

You'll now see the following included:

- Clinical reporting package — SDoH ICD-10 Z-Codes billed for patients and Social Isolation Index scale that captures the combined effect of objective isolation and perceived loneliness.
- Enroll 6 (Patient profile) — Aetna SDoH Index and Social Isolation Index scale using a combination of proprietary algorithm, third-party proprietary data, and US Census tract data and Centers for Disease Control (CDC) data. The index includes measures of:

Total family Income	Poverty	Disability
Education	Family structure	Employment

*Note that the SDoH Index for a census tract is assigned to all patients living within that census tract and is not necessarily a reflection of each individual patient's actual SDoH.

Data collection through provider outreach

We are enhancing our patient assessments forms used in our provider outreach program to collect SDoH information on members. This will allow us to engage members in programs that may help address their needs.

SDoH Z-code information

Including applicable SDoH Z-codes in your billing enables our reports to reflect more accurate and detailed SDoH information for your patients. It also supplies detail that our provider outreach teams can use for more targeted discussions and actions with patients to address their individual needs.

Below is a table of SDoH Z-codes with a short description of the diagnosis that aligns to the specific code. Within each category below there are specific codes to identify the SDoH more precisely.

ICD-10 Z-code category	Risk short description
Z55 – Problems related to education and literacy	Illiteracy, school limitations or challenges
Z56 – Problems related to employment and unemployment	Unemployment, job changes, work stress/harassment
Z57 – Occupational exposure to risk factors	Occupational risks ex., noise, dust, radiation, toxins
Z59 – Problems related to housing and economic circumstances	Homelessness, inadequate housing, extreme poverty, low income, other problems related to housing and economic circumstances
Z60 – Problems related to social environment	Maladjustment to lifecycles, living alone, discrimination, social exclusion or other related environment problems
Z62 – Problems related to upbringing	Inadequate parental supervision, child in welfare custody or personal history of childhood neglect or abuse
A63 – Other problems related to primary support group, including family circumstances	Absence, disappearance, death or disruption of a family member or other stressful family/household events
Z64 – Problems related to certain psychosocial circumstances	Conviction in civil or criminal proceedings with or without imprisonment. Victim of crime or terrorism
A65 – Problems related to other psychosocial circumstances	Problems related to unwanted pregnancy. Discord with counselors

Help for patients

Our Resources For Living® program may help you find resources for your patients who have SDoH needs.

<p>Resources For Living</p> <p>1-866-370-4842 (TTY: 711)</p> <p>We're available 8 AM to 6 PM Monday to Friday, for all continental U.S. time zones.</p> <p>Round out clinical care with community resources</p> <p>Our Medicare Advantage members, their family members and caregivers have access to the Resources For Living program — a service that connects them to resources in their community.</p>

Questions?

If you have any questions about these SDoH enhancements, please reach out to your local market engagement manager or RN Program Manager.

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APN 51.03.818.1