

2023 IL Prior Authorization Statistics-Aetna Life Insurance Company and Aetna Health Inc. as required by the Illinois Prior Authorization Reform Act

Illinois 2023 Prior Authorization Statistics	Total
Total number of prior authorization requests received	9,165
Total number of prior authorization requests denied	1,385
Total number of denied prior authorization requests upheld after appeal	73
Total number of denied prior authorization requests overturned after appeal	17
Top 5 denial reasons:	
1.) Does not meet Medical Necessity	
2.) Other Coverage Primary	
3.) Not a covered service	
4.) Plan exclusion	
5.) Coverage terminated/Coverge not yet in effect for service dates	
Average time between submission of a prior authorization request and response	1.06 Days