

Illinois 2023 Prior Authorization Statistics	Total
Total number of prior authorization requests received	884
Total number of prior authorization requests denied	138
Total number of denied prior authorization requests upheld after appeal	4
Total number of denied prior authorization requests overturned after appeal	4
Top 5 denial reasons	
1. Not Medically Necessary	86
2. Clinical Requested – Not Received	20
3. Plan Exclusion	14
4. Investigational / Experimental	14
5. No Out of Network Benefits	2
Average Time between submission of a prior authorization request and response	1 Day