

2022 IL Prior Authorization Statistics-Aetna Life Insurance Company and Aetna Health Inc. as required by the Illinois Prior Authorization Reform Act

Illinois 2022 Prior Authorization Statistics	Total
Total number of prior authorization requests received	4411
Total number of prior authorization requests denied	649
Total number of denied prior authorization requests upheld after appeal	20
Total number of denied prior authorization requests overturned after appeal	11
Top 5 denial reasons:	
1.) Does Not Meet Medical Necessity	
2.) Not a covered service	
3.) Plan Exclusion	
4.) Definition of infertility	
5.) Inpatient denial due to procedure denial	
Average time between submission of a prior authorization request and response	1.41 Days