

Let us show you how...

**Provider Quick
Reference Job Aids**



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Know Your Networks

Follow these 5 simple steps to view the networks you participate in


Step 1. Go to Aetna.com Provider homepage and scroll down to the Helpful links section and click on "Provider referral directory."

Note: If you are not automatically directed to the Provider homepage, go to the top right corner of the page and select "For Providers" using the Explore Aetna sites dropdown menu.

Helpful links

We've put together a list of links to help you manage the many things you do daily. So you can do your job more easily and get paid sooner.

- Payment and claims >
- Clinical policy bulletins >
- Fee schedules >
- Formulary search >
- Provider referral directory >**
- Update provider data >
- Pharmacy address updates >
- Medicare directory >
- Medicare information >
- Validate your NPPES data (PDF)



Step 2. Enter your office's zip code.

Provider Referral Directory

Start your Search here

Enter a 5-digit zip code, city, state, or county

Look within

0 Miles

0 Miles 100 Miles

Search

Step 3. Click on “Skip plan selection.”

Select a Plan to find providers in 06156 (Hartford, CT) [Change location »](#)

If you are an Aetna member, you may find your plan name on your member ID Card or in your Enrollment Documents

[Skip plan selection »](#) [Continue](#)

Why is choosing a plan so important?

- Pay less if you use a provider that accepts the plan
- Find the highest level of coverage from a provider under the plan
- Confirm doctors are accepting the plan

Select a Plan

Enter plan name to narrow list below, e.g. Managed Choice

Show all plans (including those not in my area)


Aetna Whole Health Plans

- (CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Managed Choice
- (CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Managed Choice - Two Tier
- (CT) Aetna Whole Health(SM) - Value Care Alliance and Trinity Health Of New England - Elect Choice
- (CT) Aetna Whole Health(SM) - Value Care Alliance and Trinity Health Of New England - Elect Choice - Two Tier

Aetna Standard Plans

- Open Choice® PPO
- Managed Choice® POS
- Elect Choice® EPO
- HMO
- QPOS®
- Aetna Affordable Health Choices® limited benefits insurance plan (SRC only)

Step 4. Enter your name in the search box.



Provider Referral Directory

No plan chosen | [Choose a Plan »](#)

What do you want to search for near 06156 (Hartford, CT)? [Change location »](#)

Start typing your search term...

OR

Find what you need by category

- Medical Doctors & Specialists >**
Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others
- Hospitals & Facilities >**
Hospitals, physical therapy centers, nursing facilities, dialysis centers, others
- Urgent Care >**
A type of facility focused on the delivery of urgent care outside of an emergency room
- Walk-In Clinics >**
A facility that accepts patients on a walk-in basis and with no appointment required
- Behavioral Health >**
Counseling, EAP, mental health facilities, substance abuse treatment, psychiatrists, others

Step 5. Click on “See Accepted Plans.”

Note: The results of your search will be specific to the provider and location listed in the red box.

Provider Referral Directory

Location: 06156 (Hartford, CT) | No plan chosen | [Choose a Plan](#)

[Start New Search](#)

In network search results for MD - Middletown, CT near 06156 (Hartford, CT)

[See Important Notice About Participating Providers below](#)

In Network | [List View](#) | [Map View](#) | [Filter & Sort](#) | [Print](#)

Provider/Facility Information	Distance	Plan Information	Ratings
My Example, MD >> NPI ID: Provider ID #: Specialties: <input type="checkbox"/> Add to compare Report Incorrect Information		See Accepted Plans ←	☆☆☆☆ 0 rating(s)

Here is an example of how your Plan participation status will display on your screen.

Plans in your location accepted by this Provider

Plan	Network Status	Office Status	Specialty/Patient Age Focus	Provider Role
Aetna Whole Health Plans				
(CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Choice POS II - Two Tier	✓ In Network	Accepting New Patients	Family Practice	PCP Specialist
(CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Open Access Aetna Select - Two Tier	✓ In Network	Accepting New Patients	Family Practice	PCP Specialist
(CT) Aetna Whole Health™ - Value Care Alliance and Trinity Health Of New England - Open Access Managed Choice - Two Tier	✓ In Network	Accepting New Patients	Family Practice	PCP Specialist
(CT) Aetna Whole Health(SM) - Value Care Alliance and Trinity Health Of New England - Open Access Elect Choice- Two Tier	✓ In Network	Accepting New Patients	Family Practice	PCP Specialist
Aetna Standard Plans				
Aetna Affordable Health Choices® limited benefits insurance plan (SRC only)	✓ In Network	Accepting New Patients	Family Practice	PCP
Aetna Select™	✓ In Network	Accepting New Patients	Family Practice	PCP Specialist

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).



Know Your Networks

Follow these 5 simple steps to view the Medicare networks you participate in


Step 1. Go to Aetna.com Provider homepage and scroll down to the Helpful links section and click on "Medicare directory."

Note: If you are not automatically directed to the Provider homepage, go to the top right corner of the page and select "For Providers" using the Explore Aetna sites dropdown menu.

Helpful links

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Payment and claims >	Update provider data >
Clinical policy bulletins >	Pharmacy address updates >
Fee schedules >	Medicare directory >
Formulary search >	Medicare information >
Provider referral directory >	Validate your NPPES data (PDF)



Step 2. Click on "2022 Medicare plans you purchase yourself."

Already a member?

[Login to Secure Site](#)

This will take you to the secure member website to search for doctors and pharmacies. You need to log in but you don't need to answer a series of question before doctor information is displayed.

Not registered with Aetna yet?

[Register Now](#)

Register for your secure member website to find providers that accept the plan you're enrolled in.

Continue as a guest

We offer many different plan options to serve the Medicare community and each one can have a different network of providers. Our provider directory guides you through a series of questions before it displays information. Because providers may not accept all plans, answering the questions allows us to better tailor the search results to meet your needs.

[2022 Medicare plans you purchase yourself](#)

[2022 Medicare plans through an employer](#)

***Member tip:** Only select the choice "Medicare plans offered through an employer" option if your Medicare plan is tied to your or your spouse's employment or retiree coverage.

Step 3. Enter your location's zip code, then click on "Skip plan selection."

Continue as a guest

We offer many different plan options to serve the Medicare community and each one can have a different network of providers. Our provider directory guides you through a series of questions before it displays information. Because providers may not accept all plans, answering the questions allows us to better tailor the search results to meet your needs.

2022 Medicare plans you purchase yourself

2022 Medicare plans through an employer

***Member tip:** Only select the choice "Medicare plans offered through an employer" option if your Medicare plan is tied to your or your spouse's employment or retiree coverage.

Permanent Residence Plan Search

Enter your permanent home zip code OR city, state then select from the drop-down - Enter your state after the county (e.g. Kings, New York).

Enter location here

Look within

25 Miles

0 Miles 100 Miles

Select plan to find providers

Skip plan selection*

***REMEMBER:** Not all providers accept all plans. You should click on the provider's name and then click "See Accepted Plans" to verify.

Step 4. Enter your name in the search box.

aetna

Provider Referral Directory

No plan chosen | Choose a Plan »

What do you want to search for near 06156 (Hartford, CT)? [Change location »](#)

q |

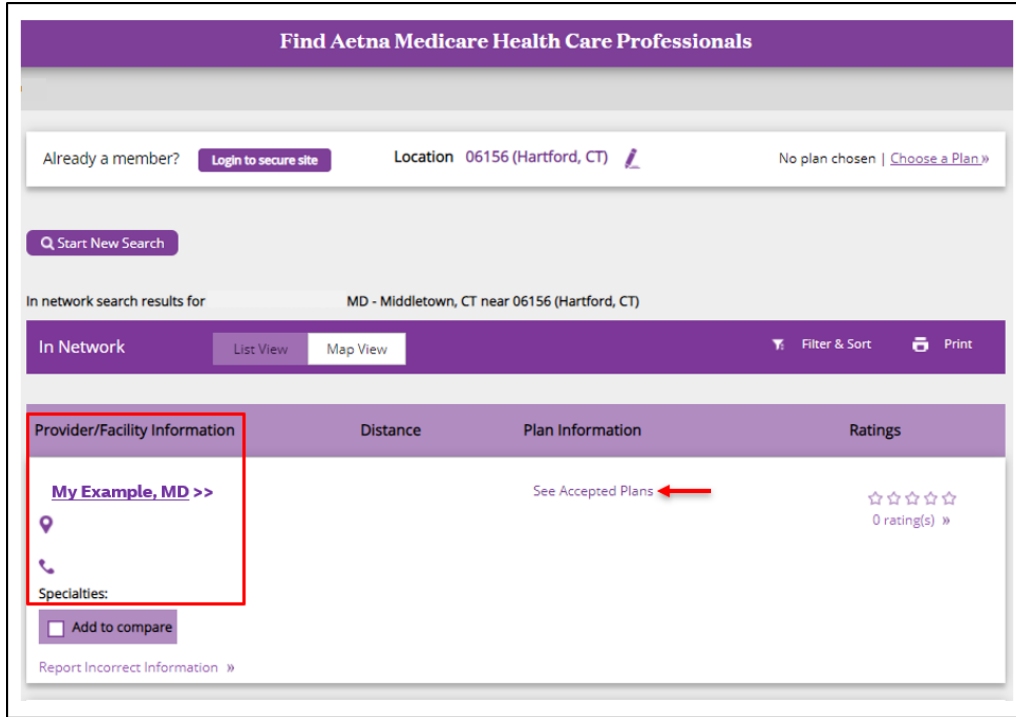
Start typing your search term...

OR

Find what you need by category

- Medical Doctors & Specialists**
Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others
- Hospitals & Facilities**
Hospitals, physical therapy centers, nursing facilities, dialysis centers, others
- Urgent Care**
A type of facility focused on the delivery of urgent care outside of an emergency room
- Walk-In Clinics**
A facility that accepts patients on a walk-in basis and with no appointment required
- Behavioral Health**
Counseling, EAP, mental health facilities, substance abuse treatment, psychiatrists, others

Step 5. Click on “See Accepted Plans” to view your Plan and Network Information.
 Note: The results of your search will be specific to the provider and location listed in the red box



Here is an example of how your Plan participation status will display on your screen.

Plans in your location accepted by this Provider				
Plan	Network Status	Office Status	Specialty/Patient Age Focus	Provider Role
Aetna Medicare Elite Plan (HMO)	✔ In Network	Accepting New Patients	Family Practice	PCP
Aetna Medicare Elite Plan (PPO)	✔ In Network	Accepting New Patients	Family Practice	PCP
Aetna Medicare Freedom Complete (PPO)	✔ In Network	Accepting New Patients	Family Practice	PCP
Aetna Medicare Prime PCP Elite (HMO)	✔ In Network	Accepting New Patients	Family Practice	PCP
Aetna Medicare Value Plan (HMO)	✔ In Network	Accepting New Patients	Family Practice	PCP

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