



Tennessee Prior Auth Statistics for Aetna Commercial Plans

10/1/23 - 9/30/2024	
Initial Prior Authorizations	Total
Initial Prior Authorization Requests Received	• 3875
Initial Prior Authorization Requests Approved	0
Initial Prior Authorization Requests Denied	0
Average TAT between Submission of Initial Prior Authorization and Response	1.25 Days

Prior Authorizations Appeals	Total
Appeals Received	44
Appeals Overturned	10
Appeals Upheld/Granted	34.00
Average TAT between Submission of Appeal and Response	11.22 Days

Top Five (5) Reasons for Denials

Medical necessity
Site of Service for Procedure
Experimental/Investigational
Lack of Medical Information
Cosmetic