

Applies to:

Aetna plans

Innovation Health® plans

Health benefits and health insurance plans offered, underwritten, and/or administered by the following:

Allina Health and Aetna Health Insurance Company (Allina Health | Aetna)

Banner Health and Aetna Health Insurance Company and/or Banner Health and Aetna Health Plan Inc. (Banner | Aetna)

Sutter Health and Aetna Administrative Services LLC (Sutter Health | Aetna)

Texas Health + Aetna Health Plan Inc. and Texas Health + Aetna Health Insurance Company (Texas Health Aetna)



Hip Arthroplasty Precertification Information Request Form

About this form

Do not use this form to initiate a precertification request. To initiate a request, submit electronically on Availity or call our Precertification Department. Submit your medical records to support the request with your electronic submission.

We've made it easy for you to authorize services and submit any requested clinical information. Just use our provider portal on Availity®. Register today at [Availity.com/aetnaproviders](https://www.availity.com/aetnaproviders). Once your account is ready, you can start submitting authorization requests right away.

- For additional information on Availity, go to <https://www.aetna.com/health-care-professionals/resource-center/availity.html>

Requesting authorizations on Availity is a simple two-step process

Here's how it works:

1. Submit your initial request on Availity with the Authorization (Precertification) Add transaction.
2. Then complete a short questionnaire, if asked, to give us more clinical information.
 - If you receive a pended response, then complete this form and attach it to the case electronically.

This form will help you supply the right information with your precertification request. Typed responses are preferred. Failure to complete this form and submit all medical records we are requesting may result in the delay of review or denial of coverage.

How to fill out this form

As the patient's attending physician, you must complete all sections of the form. You can use this form with all Aetna health plans, including Aetna's Medicare Advantage plans. You can also use this form with health plans for which Aetna provides certain management services.

When you're done

Once you've filled out the form, submit it and all requested medical documentation to our Precertification Department by:

- If your request was submitted via telephone, you can either:
 - Access our provider portal via Availity; enter the Reference number provided and attach this form and all requested medical documentation to the case or
 - Send your information by confidential fax to:
 - **Precertification**- Commercial and Medicare using FaxHub: **1-833-596-0339**
 - The fax number above (FaxHub) is for clinical information only. Please send specific information that supports your medical necessity review. Please continue to send all other information (claims etc.) to appropriate fax numbers.
 - If you do not have fax or electronic means to submit clinical:
 - Mail your information to: **PO Box 14079**
Lexington, KY 40512-4079
(Please note mailing will add to the review response time)

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What happens next?

Once we receive the requested documentation, we'll perform a clinical review. Then we'll make a coverage determination and let you know our decision. Your administrative reference number will be on the electronic precertification response.

How we make coverage determinations

If you request precertification for a Medicare Advantage member, we use CMS benefit policies, including national coverage determinations (NCD) and local coverage determinations (LCD) when available, to make our coverage determinations. If there isn't an available NCD or LCD to review, then we'll use the Clinical Policy Bulletin referenced below to make the determination.

For all other members, we encourage you to review **Clinical Policy Bulletin #287: Hip Arthroplasty**, before you complete this form.

You can find the Clinical Policy Bulletins and Precertification Lists by visiting the website on the back of the member's ID card.

Questions?

If you have questions about how to fill out the form or our precertification process, call us at:

- HMO plans: [1-800-624-0756](tel:1-800-624-0756) (TTY: [711](tel:711))
- Traditional plans: [1-888-632-3862](tel:1-888-632-3862) (TTY: [711](tel:711))
- Medicare plans: [1-800-624-0756](tel:1-800-624-0756) (TTY: [711](tel:711))

Hip Arthroplasty

Precertification Information Request Form

Section 1A: Provide the following general information for all requests Typed responses are preferred. If the responses cannot be typed, they should be printed clearly	
Member name:	Reference number (required):
Section 1B: Provide the following general information	
Member ID:	Member date of birth:
Member phone number:	
Requesting provider/facility name:	
Requesting provider/facility NPI:	
Requesting provider/facility phone number: 1- - -	
Requesting provider/facility fax number: 1- - -	
Assistant/Co-Surgeon name and TIN (if applicable):	
Physical Therapist Name:	
Physical Therapist Phone Number: - -	
Physical Therapist Fax Number: - -	
Has the procedure been scheduled? <input type="checkbox"/> Yes <input type="checkbox"/> No	
If yes, what is the date of service:	
Which hip will surgery be performed on? <input type="checkbox"/> Left <input type="checkbox"/> Right	
Section 2: Primary Hip Arthroplasty	
1.	Reason for surgery (Diagnosis) (Check all that apply) <ul style="list-style-type: none"> <input type="checkbox"/> Moderate/Severe Osteoarthritis or Rheumatoid arthritis (shown on imaging) with any a, b or c <input type="checkbox"/> a. severe narrowing or obliteration of the joint space; <i>or</i> b. severe deformity of the femoral head; <i>or</i> c. <i>all</i> of the following: <ul style="list-style-type: none"> i. small cysts in the femoral head or acetabulum; <i>and</i> ii. increasing narrowing of the joint space; <i>and</i> iii. moderate loss of sphericity of the femoral head <input type="checkbox"/> Post-traumatic arthritis <input type="checkbox"/> Malunion of fracture (acetabular, femoral head, or proximal femur) <input type="checkbox"/> Fracture of femoral neck (shown on imaging) <input type="checkbox"/> Nonunion/failure of a previous hip fracture surgery (shown on imaging) <input type="checkbox"/> Imaging shows cancer of the joint: bones or soft tissues of the pelvis or proximal femur
2.	Member's advanced joint disease is demonstrated by: Pain that interferes ADLs: <input type="checkbox"/> Mild <input type="checkbox"/> Moderate <input type="checkbox"/> Severe Functional disability that interferes with ADLs: <input type="checkbox"/> Mild <input type="checkbox"/> Moderate <input type="checkbox"/> Severe
3.	<input type="checkbox"/> Physical exam including passive range of motion (ROM): Demonstrates limited ROM (internal rotation/flexion) <input type="checkbox"/> Yes <input type="checkbox"/> No Antalgic gait: <input type="checkbox"/> Yes <input type="checkbox"/> No Pain in hip joint: <input type="checkbox"/> Yes <input type="checkbox"/> No

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Member name:	Member ID:
Member Phone Number:	Reference number (required):
<p><input type="checkbox"/> Radiologic Exam:</p> <p>4. Avascular necrosis (osteonecrosis) with stage III collapse of the femoral head: <input type="checkbox"/> Yes <input type="checkbox"/> No Rheumatoid arthritis (joint space narrowing): <input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p>5. Which of these conservative therapies in the last year?</p> <p><input type="checkbox"/> Pain medication (ibuprofen, acetaminophen) Duration (weeks):</p> <p><input type="checkbox"/> Formal physical therapy: Duration (weeks): Dates to and from:</p> <p><input type="checkbox"/> Activity Modification</p> <p><input type="checkbox"/> Assistive device (i.e. walker, cane)</p> <p><input type="checkbox"/> Therapeutic injections</p> <p><input type="checkbox"/> Therapy not appropriate</p> <p>Reason:</p> <p>Did the patient complete a minimum of 12 weeks of non-surgical treatments? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p>6. Does the patient have any of the following? <i>(check any that apply)</i></p> <p><input type="checkbox"/> Active infection of the joint or active systemic bacteremia, that has not been totally eradicated</p> <p><input type="checkbox"/> Active skin infection (other than recurrent cutaneous staph infections) or open wound within the planned surgical site of the hip</p> <p><input type="checkbox"/> Allergy to components of the implant (such as cobalt, chromium, alumina)</p> <p><input type="checkbox"/> Corticosteroid injection into the joint within 12 weeks of the planned arthroplasty</p> <p><input type="checkbox"/> Paraplegia or quadriplegia</p> <p><input type="checkbox"/> Muscle weakness without pain that is preventing ambulation (Y/N). Permanent: <input type="checkbox"/> Yes <input type="checkbox"/> No Irreversible: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Rapidly progressive neurological disease</p> <p><input type="checkbox"/> Skeletal immaturity</p>	

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Member name:	Member ID:
Member Phone Number:	Reference number (required):
Section 3: Total hip revision, replacement or hip resurfacing arthroplasty	
<input type="checkbox"/> Is this a revision or replacement of a total hip or hip resurfacing arthroplasty? <input type="checkbox"/> Yes <input type="checkbox"/> No Reason for surgery (Indication)	
<input type="checkbox"/> Aseptic loosening of one or more prosthetic components <input type="checkbox"/> Fracture or mechanical failure of 1 or more components of the prosthesis <input type="checkbox"/> Displaced periprosthetic fracture <input type="checkbox"/> Progressive or substantial periprosthetic bone loss <input type="checkbox"/> Bearing surface wear leading to symptomatic synovitis or local bone or soft tissue reaction <input type="checkbox"/> Recurrent (2 or more) dislocations not responsive to a reasonable course of conservative management <input type="checkbox"/> Irreducible dislocation <input type="checkbox"/> Clinically significant leg length discrepancy <input type="checkbox"/> Confirmed periprosthetic infection, confirmed by gram stain and culture	
Member's advanced joint disease is demonstrated by:	
Pain that interferes ADLs: <input type="checkbox"/> Mild <input type="checkbox"/> Moderate <input type="checkbox"/> Severe Functional disability that interferes with ADLs: <input type="checkbox"/> Mild <input type="checkbox"/> Moderate <input type="checkbox"/> Severe	
<input type="checkbox"/> Does patient have any of the following? <i>(check any that apply)</i>	
<input type="checkbox"/> Loss of muscle (hip abductor muscle in particular), neuromuscular compromise, or vascular deficiency in the affected leg <input type="checkbox"/> Osteoporosis or other bone abnormalities which would make the likelihood of a poor outcome more probable <input type="checkbox"/> Poor skin coverage <input type="checkbox"/> Severe instability due to anatomic causes that would make a poor surgical outcome more likely	

Hip Arthroplasty

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Member name:	Member ID:
Member Phone Number:	Reference number (required):

Section 4: Request for hospital admission pre and/or post-surgery

Are you requesting: Inpatient Outpatient

Are you requesting a hospital admission greater than 2 days? Yes No

Are you requesting a pre-hospitalization for medical issue? Yes No

Please indicate if the patient has any of the following:

Hypertension: complex treatment regimen will require close inpatient post-operative monitoring: Yes No

Diabetes: complex treatment regimen will require close inpatient post-operative monitoring: Yes No

BMI: Greater than 35 with an obesity related co-morbidity: Yes No

COPB (Chronic obstructive Pulmonary Disease) on oxygen: Yes No

Patient is on home oxygen: Yes No

Cardiac Condition:

Acute Cardiac event in the last 3 months (CVA/MI/TIA) : Yes No

History of angioplasty or other cardiac surgery: Yes No

Implanted pacemaker or another cardiac device: Yes No

Congestive Heart Failure: Yes No

Cirrhosis of the liver: Yes No

End Stage Renal Disease (ESRD) and undergoing regular dialysis: Yes No

Are you requesting pre-hospitalization for medical issue? Yes No

Patient has mental health diagnosis that requires inpatient support after surgery: Yes No

Patient is alcohol dependent and at risk for withdrawal syndrome: Yes No

Patient is opioid dependent: Yes No

Provide clinical rationale for inpatient hospitalization:

Section 5: Provide the following documentation for the request

- Current history and physical
- Description of proposed treatment
- Lab/pathology and radiology reports (X-rays, MRI, CT), if applicable
- Supporting medical records documenting clinical findings, conservative management with outcome and current plan of care.

Section 6: Read this important information

Any person who knowingly files a request for authorization of coverage of a medical procedure or service with the intent to injure, defraud or deceive any insurance company by providing materially false information or conceals material information for the purpose of misleading, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Section 7: Sign the form

Just remember: You can't use this form to initiate a precertification request. To initiate a request, you may submit your request electronically or call our Precertification Department.

Signature of person completing form:

Date: / /

Contact name of office personnel to call with questions:

Telephone number: 1- - -