

**Important disclosure
information about
individual DMO dental
plans**

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the Aetna group of companies, including
Aetna Life Insurance Company and its
affiliates (Aetna).**



Here is important disclosure information about our plans. It's followed by required content that varies by state.

Features of a DMO dental plan

Most, but not all, of the information in this document applies to your specific DMO dental plan.

You will find that some of the information in this document applies only to a handful of states. To be sure about which plan features apply to you, check your Summary of Benefits plan documents. Can't find them? You can call Member Services to have a copy of your plan documents mailed to you.

Not yet a member?

For help understanding how a certain dental plan works, review the plan's Summary of Benefits and plan document.

Avoid unexpected bills

To avoid a surprise bill, make sure you check your plan documents to see what's covered *before* you get dental care. Also, make sure you get care from a provider who is part of your plan's network. This just makes sense because:

- We have negotiated lower rates for you
- Network dentists won't bill you above our negotiated rates for covered services
- You have access to quality care from our national network

Get a free printed directory

To get a free printed list of dental care providers, call the toll-free number on your member ID card. If you're not yet a member, call [1-877-238-6200](tel:1-877-238-6200) (TTY: [711](tel:1-877-238-6200)).

Choose a primary care dentist (PCD)

Most DMO dental plans require you to select a PCD. If you do not pick a PCD, your benefits may be limited, or we may select a PCD for you. Your PCD performs checkups and cleanings, and will also refer you to a specialist when needed. If you experience an emergency, you don't have to call your PCD first. Also, you may change your PCD at any time.

Important information for certain states and plans

Here is additional disclosure content that varies by state.

Georgia

Members can call Member Services at [1-877-238-6200](tel:1-877-238-6200) (TTY: [711](tel:1-877-238-6200)) to confirm whether a dental provider is in the network and/or accepting new patients. Members can also ask Member Services for a summary of any agreement or contract between Aetna and any dental care provider. The summary will not include financial agreements as to actual rates, reimbursements, charges or fees negotiated by Aetna and the provider. The summary will include a category or type of compensation paid by Aetna to each class of provider under contract with Aetna.

Illinois

While every primary care dentist listed in the dental directory has a contract with Aetna to provide primary care services, not every provider listed will be accepting new patients. Although we identified providers who were not accepting patients at the time the dental directory was created, the status of the dental practice may have changed. To get the most current information about any dental practice, call either the dental practice or Member Services at [1-877-238-6200](tel:1-877-238-6200) (TTY: [711](tel:1-877-238-6200)). You can get more information about the network, participating providers or our grievance procedures by using the online provider search tool at [Aetna.com](https://www.aetna.com) or by calling Member Services.

English	To access language services at no cost to you, call .
Amharic	እርስዎ ወጪ ሳያውጡ የቋንቋ አገልግሎቶችን ለመድረስ ወደ ይደውሉ::
Arabic	للحصول على خدمات اللغة مجاناً، اتصل على
Armenian	Անվճար լեզվակապ հաշվետվություններին ոգտվելու համար գանգահարեք հեռախոսահամարով:
Carolinian (Kapasal Falawasch)	ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye
Chamorro	Para un hago' i setbision lengguåhi ni dibåtde para hægu, ågang
Chinese Traditional	如欲使用免費語言服務，請致電
Cushitic-Oromo	Tajaajila afaanii bilisaan argachuuf, irratti bilbilaa.
French	Afin d'accéder aux services langagiers sans frais, composez le
French Creole (Haitian)	Pou w jwenn aksè ak sèvis lang gratis pou ou, rele
German	Um kostenlos auf Sprachdienste zuzugreifen, rufen Sie an.
Greek	Για να επικοινωνήσετε χωρίς χρέωση με το κέντρο υποστήριξης πελατών στη γλώσσα σας, τηλεφωνήστε στον αριθμό
Gujarati	તમારે કોઇ તના ખર્ચ વના ભાષાની સેવાઓની પહચ માટે, કોલ કરો
Hindi	आपके लए बना कसी कमत के भाषा सेवाआ का उपयोग करने के लए, पर कॉल करे।
Hmong	Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu
Italian	Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero
Japanese	無料の言語サービスをご利用いただくには、にお電話ください。
Karen	လၢကမၤန့ၣ် ကျီတံၢ်မၤစၢၤတၢ်မၤ လၢတလိုၣ်လၢာ်ဘူၣ်လၢာ်စ့ၤ လၢနဂီၢ်အဂီၢ်,
Korean	무료로 언어 서비스를 이용하려면 번으로 전화하세요
Laotian	ເພື່ອເຂົ້າເຖິງການບໍລິການພາສາໂດຍບເສຍຄ່າໃຊ້ຈ່າຍໃດໆແກ່ທ່ານ, ໃຫ້ໂທຫາ
Mon-Khmer, Cambodian	ដើម្បីទទួលបានសេវាផ្នែកភាសាដោយមិនគិតថ្លៃពីអ្នកសូមទូរសព្ទទេសខ
Navajo	T’áá ni nizaad k’ehjí bee níká a’doowoł doo bááh ílínígóó koji’ hólné’
Pennsylvanian-Dutch	Um Schprooch Services zu griege mitaus Koscht, ruff
Persian-Farsi	برای دسترسی به خدمات زبان به طور رایگان، با شماره تماس بگیرید.
Polish	Aby uzyskać bezpłatny dostęp do usług językowych, zadzwoń pod numer
Portuguese	Ligue para para receber assistência linguística gratuita.
Punjabi	ਤੁਹਾਡੇ ਲਈ ਬਿਨਾਂ ਕਿਸੇ ਕੀਮਤ ਵਾਲੀਆਂ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਦੀ ਵਰਤੋਂ ਕਰਨ ਲਈ, ‘ਤੇ ਫ਼ੋਨ ਕਰੋ।
Russian	Чтобы получить бесплатные языковые услуги, позвоните по номеру
Samoan	Mo le mauaina o auaunaga tau gagana e aunoa ma se totogi, vala’au le
Serbo-Croatian	Za besplatne prevodilačke usluge pozovite
Spanish	Para acceder a los servicios de idiomas sin costo, llame al
Syriac-Assyrian	ܠܚܕܐ ܥܠܝ ܟܘܕܡܐܬܐ ܕܠܗܘܐ ܒܠܦܢܐ ܕܩܠܡܐ ܕܠܗܘܐ ܕܥܡܡܐ ܕܠܗܘܐ ܕܥܡܡܐ ܕܥܡܡܐ ܕܥܡܡܐ
Tagalog	Upang ma-access ang mga serbisyo sa wika nang wala kang babayaran, tumawag sa
Thai	หากท่านต้องการเข้าถึงการบริการทางด้านภาษาโดยไม่มีค่าใช้จ่าย โปรดโทร
Ukrainian	Щоб отримати безкоштовний доступ до мовних послуг, задзвоніть за номером
Vietnamese	Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số