

Taking a new medicine?

Getting a new prescription may leave you confused. So be sure to ask these 5 questions **before** you exit your doctor's office.

What's my medicine called?

Ask for the generic name and the brand name. Is it on your plan's formulary (drug list)? Are there any special requirements, like prior authorization? Check to be sure.

Why do I need this medicine?

Ask what it's for and what it does.				

What's the dose?

Ask how and when you should take it and what happens if you miss a dose.				

Are there any side effects?

Ask, too, if you can take it with vitamins or other medicines.

When can I stop taking it?

Ask if you can stop taking it when you start to feel better.



Did you know?

You can ask your doctor if they use **e-prescribing**. It enables them to electronically send an accurate, error-free and understandable prescription right to your pharmacy.

Will you get your medicine by mail-order delivery? When your doctor sends your prescription to CVS Caremark® Mail Service Pharmacy, they should use this number:

NCPDP ID: 0322038



Notes
See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Aetna and CVS Caremark Mail Service Pharmacy are part of the CVS Health® family of companies. For mail-order, you can get prescription drugs shipped to your home through the network mail-order delivery program. Typically, mail-order drugs arrive within 10 days. You can call 1-833-570-6670 (TTY: 711) , 8 AM to 8 PM, 7 days a week if you do not receive your mail-order drugs within this time frame. Members may have the option to sign-up for automated mail-order delivery.
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