



Notice of Information Practices

This notice is for information only. No response is required.

Dear Customer,

This notice does not in any way change the terms of our commitment to you. We will continue to make payments to you in accordance with our contractual agreement and we remain committed to providing you with the best possible customer service.

We value your trust. We in the Large Case Pensions (LCP) business unit of Aetna Life Insurance Company are committed to the responsible management, use and protection of your personal financial information in our possession. We must collect certain information to service our customers and properly administer our business, including meeting our payment obligations to you and our tax reporting obligations to federal, state and local authorities as appropriate.

Customer Information We Collect To Conduct Business

We collect information about you from the following sources:

- Information we receive from you or your plan sponsor on retirement applications and other forms (e.g., name, address, social security number, date of birth, tax withholding elections, pension amount, form of annuity, beneficiary information, bank account information, if applicable).
- Information about your transactions with us (e.g., benefits paid to you, tax withholding amounts and other deductions from your pension).
- Information we receive from third parties (e.g., verification of current address or annuitant status).

Sharing Information with Others

We will only share the personal financial information that we collect as permitted by law or to comply with legal or regulatory requirements or as directed by your plan sponsor. Examples of situations where LCP may disclose personal financial information to third parties include:

- Contracting with an outside vendor to produce and mail tax reporting documents.
- Contracting with an outside vendor to determine if a payee or joint payee is still living.
- Contracting with an outside agency to determine current address information if we have reason to believe the information on our records is out of date.
- Performing mandatory regulatory compliance (e.g., reporting tax withholding amounts to the Internal Revenue Service), responding to requests for information from regulatory authorities, responding to government agency or court subpoenas as required by law and reporting suspected or actual fraud or other criminal activity.

LCP Privacy and Security Policy

This privacy policy, which applies to our current and former customers, is our commitment to you that we will protect your privacy and live up to the following principles:

- We will not now nor in the future disclose any information about you for the purpose of marketing any product or service.
- We will safeguard, according to strict standards of security and confidentiality, any personal information our customers share with us.
- We will limit the collection and use of personal financial information to the minimum we require to meet our contractual and legal obligations, and to deliver superior service to our customers.
- We will permit only authorized employees, who are trained in the proper handling of personal financial information, to have access to that information.
- We will not disclose personal financial information to any external organization except as authorized by law.
- Whenever we hire other organizations to provide support services (e.g., the production and mailing of annual tax forms), we will require a contractual commitment not to disclose any information they receive from us to any other person or entity and to use the information we provide for the sole purpose for which they were retained.

As we stated earlier, this notice does not in any way change the terms of our commitment to you. We will continue to make payments to you in accordance with our contractual agreement and we remain committed to providing you with the best possible customer service.

- If you wish to contact us about our privacy policy, to obtain access to your personal financial information, to make corrections to your personal financial information, or add a rebuttal statement in connection with your personal financial information to your file please call us toll free at [1-800-952-2700](tel:1-800-952-2700) or write to us at the following address:

**Aetna Life Insurance Company
Large Case Pensions
PO Box 818048
Cleveland, OH 44181-8048**

This notice is also available via our website @ http://www.aetna.com/about/information_practices.html. When you reach the website click on **Large Case Pension**.

English	To access language services at no cost to you, call .
Amharic	እርስዎ ወጪ ሳያወጡ የቋንቋ አገልግሎቶችን ለመድረስ ወደ ይደውሉ።
Arabic	للحصول على خدمات اللغة مجاناً، اتصل على
Armenian	Անվճար լեզվական ծառայություններից օգտվելու համար զանգահարեք հեռախոսահամարով:
Carolinian (Kapasal Falawasch)	ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye .
Chamorro	Para un hago' i setbision lengguåhi ni dibåtde para hågu, ågang .
Chinese Traditional	如欲使用免費語言服務，請致電 .
Cushitic-Oromo	Tajaajila afaanii bilisaan argachuuf, irratti bilbilaa.
French	Afin d'accéder aux services langagiers sans frais, composez le .
French Creole (Haitian)	Pou w jwenn aksè ak sèvis lang gratis pou ou, rele .
German	Um kostenlos auf Sprachdienste zuzugreifen, rufen Sie an.
Greek	Για να επικοινωνήσετε χωρίς χρέωση με το κέντρο υποστήριξης πελατών στη γλώσσα σας, τηλεφωνήστε στον αριθμό .
Gujarati	તમારે કોઇ તના ખર્ચ વના ભાષાની સેવાઓની પહચ માટે, કોલ કરો .
Hindi	आपके लए बना कसी कमत के भाषा सेवाआ का उपयोग करने के लए, पर कॉल करे।
Hmong	Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu .
Italian	Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero .
Japanese	無料の言語サービスをご利用いただくには、にお電話ください。
Karen	လၢကမၤန့ၣ် ကျီတၢ်မၤစၢၤတၢ်မၤ လၢတလိၣ်လၢတၢ်ညၢၣ်လၢတၢ်စ့ၤ လၢနီၢ်အဂီၢ်, .
Korean	무료로 언어 서비스를 이용하려면 번으로 전화하세요
Laotian	ເພື່ອເຂົ້າເຖິງການບໍລິການພາສາໂດຍບເສຍຄ່າໃຊ້ຈ່າຍໃດໆແກ່ທ່ານ, ໃຫ້ໂທຫາ .
Mon-Khmer, Cambodian	ដើម្បីទទួលបានសេវាផ្លូវភាសាដោយមិនគិតថ្លៃពីអ្នកសូមទូរសព្ទទេសខ ។
Navajo	T'áá ni nizaad k'ehjí bee níká a'doowoł doo bááh ílínígóó koji' hólne' .
Pennsylvanian-Dutch	Um Schprooch Services zu griege mitaus Koscht, ruff .
Persian-Farsi	برای دسترسی به خدمات زبان به طور رایگان، با شماره تماس بگیرید.
Polish	Aby uzyskać bezpłatny dostęp do usług językowych, zadzwoń pod numer .
Portuguese	Ligue para para receber assistência linguística gratuita.
Punjabi	ਤੁਹਾਡੇ ਲਈ ਬਿਨਾਂ ਕਿਸੇ ਕੀਮਤ ਵਾਲੀਆਂ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਦੀ ਵਰਤੋਂ ਕਰਨ ਲਈ, 'ਤੇ ਫ਼ੋਨ ਕਰੋ।
Russian	Чтобы получить бесплатные языковые услуги, позвоните по номеру .
Samoan	Mo le mauaina o auaunaga tau gagana e aunoa ma se totogi, vala'au le .
Serbo-Croatian	Za besplatne prevodilačke usluge pozovite .
Spanish	Para acceder a los servicios de idiomas sin costo, llame al .
Syriac-Assyrian	ܠܚܫܝܒܐ ܥܠܝ ܫܥܬܐ ܕܠܥܝܠܐ ܕܠܥܝܠܐ ܕܠܥܝܠܐ ܕܠܥܝܠܐ ܕܠܥܝܠܐ .
Tagalog	Upang ma-access ang mga serbisyo sa wika nang wala kang babayaran, tumawag sa .
Thai	หากท่านต้องการเข้าถึงการบริการทางด้านภาษาโดยไม่มีค่าใช้จ่าย โปรดโทร .
Ukrainian	Щоб отримати безкоштовний доступ до мовних послуг, задзвоніть за номером .
Vietnamese	Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số .